



Appendix 2

Annual Assurance Statement 2024

This is the Annual Assurance Statement of Easthall Park Housing Association.

The Management Committee is satisfied the Association is compliant with:

- All relevant regulatory requirements set out in Chapter 3 of the Regulatory Framework.
- The Regulatory Standards of Governance and Financial Management.
- All relevant standards and outcome in the Scottish Social Housing Charter.
- Our statutory and regulatory obligations associated with tenants and resident safety, homelessness and equalities and human rights.
- All relevant legislative obligations and duties.

The Management Committee has gained assurance through the evidence bank to inform independent audits of our compliance with the Assurance Statement and tenant and resident safety. We are also assured through the progress of our work programme and our approval and assessment of reports, action plans, policies, performance and other information associated with our business and governance of the Association.

We are committed to equal opportunities and human rights through our work and activities. We gather equalities data on an anonymous basis and we are using this information to inform our decisions, the development and review of our policies and in our work and service to our tenants and other customers.

The Association has been on a journey of improvement to improve our service and governance arrangements, which underpin our Annual Assurance Statement. These improvements include the implementation of our new staff structure; our new in-house trade team and improvement in the service, tenant satisfaction and best value for money in the delivery of repairs service; and our progress to enhance tenant and resident safety.

Our key areas of focus in the year will be to re-establish our Residents Panel to engage with tenants and residents in our work and service; to deliver our major repairs programme to our tenants' homes, which has been delayed due to organisational and governance matters; and assess the opportunities to develop our in-house trade team.

Agenda item 10 – Annual Assurance Statement

The Association has developed an Assurance Action Plan to achieve continuous improvement and further strengthen our compliance against the Regulatory Framework and Standards of Governance & Financial Management, as well as the Scottish Social Housing Charter and Tenant Safety. The Management Committee will assess progress against the action plan on a quarterly basis throughout 2024-25.

As Chair, I was authorised by the Management Committee at a meeting held on 30 October 2024 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

Chairperson _____

Signed on the 30 October 2024

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